



TOWN OF GREENWICH

Office of First Selectman (203) 622-7710 Fax (203) 622-3793
Town Hall- 101 Field Point Road - Greenwich, CT 06830
E-Mail: ptesei@greenwichct.org

Peter J. Tesei
First Selectman

Storm Clean-Up Frequently Asked Questions

1. A tree from my property fell into the road. The Town came and cut it up to clear the road - will they come back and pick up the rest of the tree clippings?

Trees from private property will be cut and removed to the private property line only. The remaining debris is the property owner's responsibility.

2. A Town-owned tree fell into my yard - what do I do?

If the tree is a Town tree call the Department of Parks and Recreation, Tree Division (203-622-7824) to have it removed.

3. Will the Town pick up my branches that fell in my yard if I place them at the side of the road?

No, the town does not pick up private yard debris.

4. Will there be free drop-off at the transfer station?

If you are a resident and delivering the material in a truck, trailer or van with the seats removed, there is a fee for drop-off; if you are a resident and deliver in a regular sedan/car there is no fee.

5. How much does it cost to drop-off storm debris at the transfer station?

Greenwich residents will pay \$4.75 for every 100 pounds or \$95.00 per ton if the debris is in a truck, trailer or van with the seats removed. If you are bringing the debris in a sedan or regular van there is no charge for Greenwich residents.

6. A Town-owned tree fell on my house/car/mail box - what do I do?

Property owners who experienced damage to their property and believe that a Town tree may be at fault should first file a claim with their homeowner's insurance company. If your insurance company feels that the Town bears some liability they will subrogate the claim against the Town. This will expedite payments to the property owner while the insurance companies ultimately work out responsibility.

7. Who should I call if I have a grinder pump and it isn't working right?

From 7:00 AM until 10:00 PM 7 days a week dial the Town Sewer Plant at 203-622-0963 and press 1 for emergency. You should leave a voice mail if someone does not answer; the voice mail is checked frequently. From 10 pm to 7am 7 days a week call the Greenwich Police Department.

8. A Town-owned tree is blocking access to my driveway - when will you clean it up?

If the Tree is a Town tree call the Department of Parks and Recreation, Tree Division (203-622-7824) to have it removed. As with any storm damage the Tree Division works as quickly as it can; but emergency situations will have priority.

9. I live on a private road and haven't seen a Town vehicle yet - when will you clean up the debris?

The Town of Greenwich does not clear debris from private roads.

10. A tree from my yard fell onto my neighbor's property. Who is responsible to clean that up?

When a neighbor's tree falls onto your property the 'neighborly thing to do' is to assist the neighbor onto whose property the tree has fallen. However, the neighbor who owns the tree may not be legally obligated to remove the fallen tree beyond their property line.

11. How do I contact the Building Inspection Division to get a permit?

Call (203-622-7755) or go to www.greenwichct.org/dpw and follow the links to the Building Inspection Division.

12. My property was damaged during the storm. The cost of repairs will exceed my insurance coverage is there any assistance that I may apply for?

The Town has submitted data to the State of Connecticut to support their application to the Federal Emergency Management Agency (FEMA) for a disaster declaration for Fairfield Connecticut. If FEMA declares a disaster, individuals and business may be eligible for aid. The Town will work with FEMA to establish a local office to take applications and to provide assistance in filling out the necessary paperwork. We expect that FEMA will make a decision within the next few weeks. As soon as the Town has information on the process for the submission of applications the Town will distribute it to the press and place it on the Town's website. Homeowners and business people who experienced damage should take photos and document any and all costs that they incur to support their application.